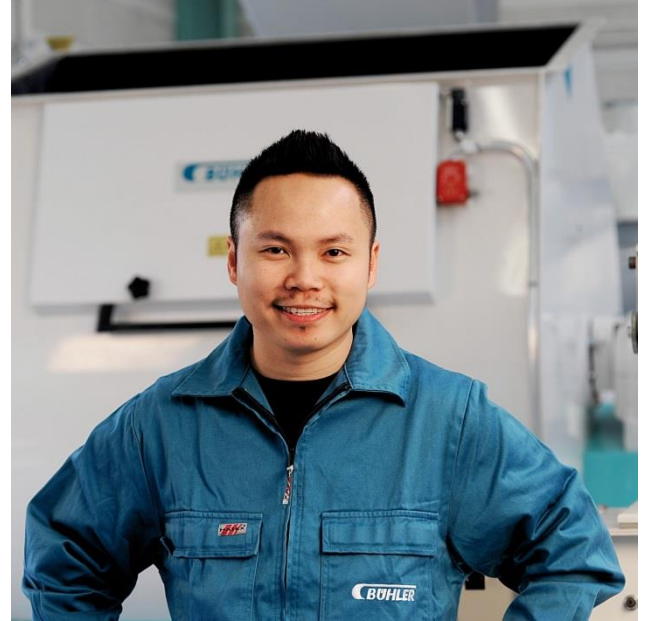


# Bühler Service Package for the Multi Online NIR System for Feed (DCMA).

Preventive  
maintenance for  
high economy.

Grain Processing  
Customer Service



**The Multi Online NIR System for Feed (DCMA) enables you to analyze and check the quality of your products on a continuous basis and with top accuracy.**

Regular and professional maintenance and checking by Bühler is the best possible provision for ensuring maximum availability of your Multi Online NIR System for Feed (DCMA) and guarantees the required measuring accuracy. You are offered this care service with the required expertise by Bühler from a single source. Relieve your personnel for other duties and boost the availability of your system and your product quality with our customized service package.

An annual service will maintain the correct operation of your Multi Online NIR System for Feed (DCMA).

## Benefits

- Assured measuring accuracy thanks to professional maintenance
- Maximum availability of your measurement system thanks to regular maintenance
- Predictable costs

# Multi Online NIR System for Feed (DCMA).

Maintenance	Total Care
Preventive maintenance	✓
Remote support (VPN, Bühler Web Support)	✓
Wear parts	✓
Repairs	
Spare parts (exclusive of spectrometer)	✓
Technical support	
Support by phone and e-mail (office hours)	✓
Remote support (office hours)	✓
Software	
Support & updates	✓
Calibration	
Offset adjustment/correction	✓
Calibration update (to latest version)	✓

The contract period is one year and is automatically extended by another year.

The annual contract fee is due after the first year of startup.

The contract may be cancelled by the end of a calendar year, by any of the parties, under the condition the period of notice of six months is adhered to.

## Options not related to the contract:

### Training

- Application of the user interface
- Correct procedure for offset corrections
- Service aspects of the measurement system and optics