

Bühler Care.

Preventive maintenance of the NIR Multi Online Analyzer MYRG.

Maintenance
for high cost-
effectiveness.

Customer Service



MYRG probe

Impeccable customer service for maximum security

The service package guarantees a reliably high measuring accuracy and maximum availability of the NIR Multi Online Analyzer. This makes maintenance costs transparent, predictable and ensures price stability for the duration of the contract period.

Advantages

- Ensures measuring accuracy
- Maximum availability of the measuring instrument
- Predictable costs

Bühler offers the following service package:

WearCare

- Yearly maintenance
- Functional check of the basic unit and the measuring probe
- Maintenance and cleaning
- Replacement of lamps and wear parts
- Check of the measured values with the laboratory values
- Data backup on the Bühler servers
- Status report
- The costs for the material are included in the price.

Wear parts included

Replacement of wear parts

Status report with recommendation

Optionally available:

Remote maintenance

Fast response and troubleshooting via telephone. Reduction of service costs and outage times with our telediagnostic service.

New calibration

Update of the existing calibration for maximum accuracy and calibration for additional contents (starch damage, falling number, water absorption).

Training

Customized training in the areas of user interface application, correct procedure for offset corrections, service aspects of the measurement path and optics.

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